



USER Manual for Online Booking



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1 Access of FMDSS Application

1. User will type URL address of FMDSS application (<http://fmdss.forest.rajasthan.gov.in/>) in address bar of web browser.
2. Then click on SSO login.
3. Enter ssoid, password and 6 digit captcha code and click on login to access FMDSS application

4. If any user does not have ssoid, then he/she may create his/her SSO ID through “New Users !Signup/ Register”.

2 Online Ticket Booking

2.1 Rajasthan Wildlife-> Ticket Booking

2.1.1 Getting Started with Online Booking

1. In field named, "Select Place" select Place for booking ticket as per requirement.



2. If zone is available on the selected Place, select Zone from the drop down given.
3. If no Zone is available on the selected Place, select 'Date of Visit', 'Choose Shift', 'Select Vehicle'.
4. On the basis of selection of Vehicle, Member Details grid will appear.
5. In the 'Member Details' grid enter all the details of Member going to visit the selected Place.

(Note: Enter all the Member Details Row-wise, do not left any row empty between the Member details.)

The screenshot shows the 'Online Ticket Booking' web application. On the left is a navigation menu with options: My Dashboard, Rajasthan Wildlife, Ticket Booking, Grievance Services, Help, Facilitation & Guidance, and an Alert Panel. The main content area has a search bar and a form with the following fields: 'Select Place' (Sariska WL Sanctuary (Sariska Gate) - Alwar), 'Select Zone' (Route 1), 'Date of Visit' (15/10/2016), 'Choose Shift' (Evening), and 'Select Vehicle' (Canter). Below these fields, it shows 'Currently available tickets: 75' and 'Fees Per Member: 13.00'. The 'Member Details' section contains a table with 6 rows and 9 columns: SL No, Name, Gender, Nationality, IDType, IDNo, Camera, Fees per member(INR), and Fees per camera(INR). A red warning message above the table states: 'Please carry original photo ID at the time of entry. Any wrong ID will be treated as fake booking and will be prosecuted as per Law.'

SL No	Name	Gender	Nationality	IDType	IDNo	Camera	Fees per member(INR)	Fees per camera(INR)
1		--Select--	--Select--	--Select--				
2		--Select--	--Select--	--Select--				
3		--Select--	--Select--	--Select--				
4		--Select--	--Select--	--Select--				
5		--Select--	--Select--	--Select--				
6		--Select--	--Select--	--Select--				

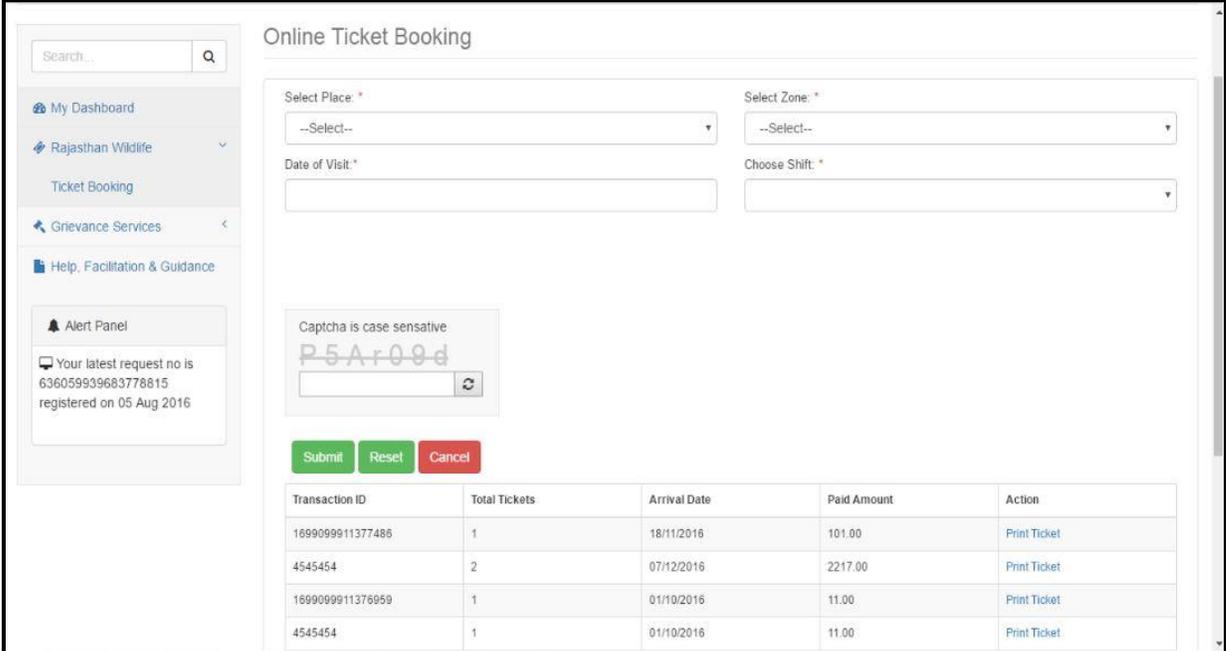
6. Enter Name of Member under the column named 'Name'.
7. Select Gender, Nationality, ID Type of the Member from the give drop down in the 'Member Details' Grid.
8. Enter ID Number of the Member under the column named 'IDNo'.

(Note: Entered ID should be valid, do not add space in between the characters)

9. Enter number of Camera each Member wants to take with him/her.
10. Enter the Captcha code generated.
11. Filling all the fields which are marked with asterisk sign (*) is mandatory.
12. Click Submit to Complete the Booking Procedure.
13. Payment page will open which will show all the details and pay now button to complete the payment process.

2.1.2 Printing Ticket

User can print their ticket from Online Booking page of the portal where he has booked the ticket.



Transaction ID	Total Tickets	Arrival Date	Paid Amount	Action
1699099911377486	1	18/11/2016	101.00	Print Ticket
4545454	2	07/12/2016	2217.00	Print Ticket
1699099911376959	1	01/10/2016	11.00	Print Ticket
4545454	1	01/10/2016	11.00	Print Ticket

1. Click on 'Print Ticket' button shown under the Action Column.

2.2 Do's and Don'ts



For Filling the entire form kindly follow the given Do's and Don'ts of Online Booking:

DO's 

1. User must login to FMDSS with valid user name and password which is registered through SSO.
2. Avoid Multiple logins using same user name and password. and booking for other.
3. While entering ID do not put space extra character, which may lead to ghost entry.
4. Please book ticket related to your travel with valid ID proof no.
5. While booking please enter all mandatory fields.
6. Ticket is disbursed based on the First come first service.
7. Pl. attempt booking while ticket available more than 6 no. in gypsy.
8. The Payment does not guarantee E-ticket. Confirmed Ticket would be available only as per seat availability.
9. System checks availability after financial transaction from E-Mitra, if stock of ticket exhausted, system does not allow printing option.
10. System tracks ticket booking less than 20 sec. for overall booking activity as suspicious booking activity.
11. Please logout after every usage of online booking system.

Don'ts 

1. Do not select date of arrival greater than 90 days from present date of booking.
2. Over booking at particular place, zone, shift liable to cancellation and refund.
3. The registrations with invalid address, email-IDs and mobile numbers are liable to be deactivated.
4. Do not click on back button and refresh while going to payment page.
5. Do not use cross it script to book of ticket.
6. Do not use any agent for booking of your own ticket.

2.3 Helpdesk

Any user can get help from helpdesk of FMDSS on any issues pertaining in utilization of FMDSS application.



User may contact the helpdesk team through email and toll free number. The contact details of the helpdesk team are:

Toll Free Number: 1800-180-6127

Email Id: helpdesk.fmdss@rajasthan.gov.in

(Chief Wildlife Warden Forest Department, Rajasthan has all rights, to cancel any booking which is against outlined policy and overbooked at any date as per place, zone and shift.)